

SphereMania® Barcelona Cancellation Policy

Cancellation/amendment by the client

Once a reservation has been completed, SphereMania® Barcelona does not allow cancellations by the client, or any amendment to the number of participants. SphereMania® Barcelona does not allow changes of date to any reservation during the 7 days prior to the date of the experience. If the client reserves their experience with less than 7 days between the date of reservation and the date of the roll, SphereMania® Barcelona will not permit any change of date by the client.

Cancellation/amendment by SphereMania Barcelona

Sphereing® is subject to weather conditions such as high winds and heavy rain, and SphereMania® Barcelona has the right to cancel reservations due to poor weather or any other factor that could affect the health and safety of its employees or clients. The SphereMania® site manager alone makes the final decision as to whether the activity needs to be cancelled.

In the case of any such cancellation on the part of SphereMania® Barcelona:

- ❖ The centre will contact the client with as much notice as possible, via the contact telephone number provided, to notify them of said cancellation.
- ❖ The client is entitled to rebook their rolls on an alternative date, but not to a refund.
- ❖ For those visiting from abroad, if an alternative date cannot be arranged, a full refund will be issued.
- ❖ Following the notification of the cancellation by SphereMania Barcelona, it is the client's responsibility to contact SphereMania® Barcelona to rebook the experience.